

Onboarding the Permit

Log into core.tn.gov

Enter your User ID and Password

Click Sign In



Comprehensive Online Regulatory & Enforcement System

Public Search | File a Complaint |
Need Help | Contact Us

Returning User

* * are required.

*User ID:

*Password:

[Forgot user ID?](#) [Forgot password?](#)

New User

[Register a new account](#)



You must create a new online account even if you already use e-services. Your online account is separate from your e-Services account.



Sign-up and manage your licenses

Welcome to the Comprehensive Online Regulatory and Enforcement System. If you are a new user and wish to use this system, please select the "Register a new account" link on the left hand side of your screen.

If you have forgotten your user ID or password, select the appropriate link on the left hand side of your screen to recover your account.

Video Tutorials

- [Video: New Account](#)
- [Video: New Application](#)
- [Video: License Renewal](#)
- [Video: New Account Android](#)
- [Video: New Application Android](#)
- [Video: New Account iPhone](#)
- [Video: New Application iPhone](#)

THIS SYSTEM IS FOR AUTHORIZED USE ONLY!

Use of this system constitutes consent to monitoring, interception, recording, reading, copying or capturing by authorized personnel of all activities. There is no right to privacy in this system. Unauthorized use of this system is prohibited and subject to criminal and civil penalties.

If no active permit or license has previously been added to the account - Complete Option #1

If you are directed to the Quick Start Menu - Complete Option #2

Option #1

Select "Yes", and then click "Next" because you have already purchased a permit

Department of Commerce & Insurance

Logged in as *Burleson, Tiffany*

[Update Profile](#) | [Logoff](#)

Step1: Ever held a license before with TNDCI? Step2: Provide Identifying Information

Welcome to TNDCI Online QuickStart
By answering a few simple questions we'll help you to get started

Step 1
Have you ever been issued a License, Permit or Registration from the Tennessee Department of Commerce and Insurance that you want to add to your online account?

Yes [How do I know?](#)

No

[Next](#) [Cancel](#)

From the drop-down options, select "Permits – Electrical and Residential"

Department of Commerce & Insurance

Logged in as *Green, Jennifer*

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Step1: Ever held a license before with TNDCI?

Which board manages your license type? Selecting

- Fire Protection Sprinkler Systems
- Fireworks
- Funeral Directors & Embalmers
- Geologists
- Home Inspectors
- Land Surveyors
- Liquefied Petroleum Gas
- Locksmiths
- Manufactured Housing
- Modular Buildings
- Motor Vehicle
- Permits – Electrical and Residential**
- Polygraph
- Private Investigation
- Private Probation
- Private Protective Services
- Real Estate
- Real Estate Appraisers
- Scrap Metal
- Soil Scientist

* TNDCI Board: [How do I know?](#)

* License Type [How do I know?](#)

<Select One> [How do I know?](#)

[Next](#) [Cancel](#)

Select which type of permit you have purchased from the drop-down box.

TN Department of Commerce & Insurance

Logged in as Green, Jennifer

[Update Profile](#) | [Logoff](#) | [Contact Us](#)

Step1: Ever held a license before with TNDCI? Step2: Provide Identifying Information

Welcome to TNDCI OnlineQuickStart
What kind of a license did you hold, or did you apply for the past?

Step 1
Which board manages your license type? Selecting from this list narrows the available License Type drop-down list.

* TNDCI Board: Permits - Electrical and Residential [How do I know?](#) ⓘ

* License Type <Select One> [How do I know?](#) ⓘ

- <Select One>
- Electrical Permit
- Issuing Agent
- Marina Permit
- Residential Building Permit
- THDA Permit

[Next](#) [Cancel](#)

15. Iron Data



ELECTRICAL PERMIT

Permit #: 3670100 Entity: [REDACTED]
Electrical Provider: 1416-JELLICO ELECTRIC SYSTEM Zip Code: [REDACTED]
County: 47013-Campbell

Tenn. Comp. R & Regs. 0780-02-01-.05(8) A copy of the permit shall be placed in the service equipment enclosure as soon as such enclosure is installed.

Expiration Date: January 15, 2022
Issue Date: January 16, 2020

Permit Type: Single Family

Permit Owner: [REDACTED] Electric

Permit Owner Phone Number: [REDACTED]

Contractor Name:

Contractor Phone: [REDACTED]

Enter the following from the information provided on your permit

Make sure all digits are entered exactly as they appear

- License Number is your (permit number)
- Indiv Org Number (entity number)
- Zip Code

Click on the reCAPTCHA "I'm not a robot"

Complete the required reCAPTCHA challenge

Click Next

Department of Commerce & Insurance

Logged in as **Whaley, Kimberly**
[Update Profile](#) | [Logoff](#) | [Contact Us](#)


Step1: Have You Done Business with TNDCl? Step2: Provide Identifying Information

Help us to find your records

Step 2
Please provide your credentials
• Required Information

License Type: [REDACTED]
• License Number: [REDACTED]
• Indiv/Org Number ("entity" number): [REDACTED]
• Zip Code: [REDACTED]

Security Measures (This helps to prevent automated registrations.)
• Please respond to the Captcha requirements and wait for green checkbox.

I'm not a robot 
reCAPTCHA Privacy - Terms

[Next](#) [Cancel](#)

Confirm the information

Click Next

The screenshot shows a web application interface for the Tennessee Department of Commerce & Insurance. The user is logged in as Kimberly Whaley. The page displays a confirmation step for license information. The header includes the department logo and navigation links: "Update Profile | Logoff | Contact Us". The main content area is titled "Good News! We have located your information" and "Step 3: Please confirm your license credentials". It shows fields for "Indiv / Org Number", "Name", "License Type", and "License Number", all of which are redacted with black boxes. Below these fields is a "Select One" dropdown menu with two radio button options: "I confirm this is my information (read [waiver information](#))" (which is selected) and "No this is not my License information". At the bottom right of the form are "Next" and "Cancel" buttons. The footer contains the copyright notice "© 2015. Iron Data".

You will then be directed back to the Quick Start Menu

The screenshot shows the "Quick Start Menu" of the same web application. The user is logged in as Kimberly Whaley. The header includes the department logo and navigation links: "Update Profile | Logoff | Contact Us". The main content area is titled "Quick Start Menu" and contains the instruction: "To start choose an option and you will return to this Quick Start menu after you have finished." There are three main menu items, each with a "Select" button: "Manage your License, Permit or Registration information" (with a dropdown menu showing "Residential and Electrical Permit" and "<Choose Application>"), "Additional Activities" (with sub-items "Make Online Payments", "Make Offline Payments", and "Add Existing License, Permit or Registration to your Account -- Such As Renewal"), and "License Information" (with a "Show Details" button and a "Show CE" button). The "License Information" section shows "License Number: [redacted]" and "License Type: Residential and Electrical Permit". The footer contains the copyright notice "© 2015. Iron Data".

Click the drop-down to request inspections, purchase additional services, or purchase re-inspections

TN Department of Commerce & Insurance

Logged in as **Whaley, Kimberly**
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Quick Start Menu

To start choose an option and you will return to this Quick Start menu after you have finished.

- Manage your License, Permit or Registration information
 - Residential and Electrical Permit **12345**
<Choose Application>
 - Request Inspection **Select**
 - Print Permit
 - Purchase Add Services - Residential
 - Purchase Add Services - THDA
 - Purchase Re-Inspection Services
 - Purchase Add Services - Standard Elec **Select**
 - Purchase Add Services NSE Proposal
 - Non-Standard Electrical Proposal
 - Residential - Consultation **Select**
 - Residential - Manufactured
 - Residential - Modular
 - Residential - Single Family **Select**
 - Residential - Townhouse
 - Residential - Two Family
 - Residential - THDA Rehab
 - Standard Electrical
- Additional Activities
- Make Online Payments
- Make Offline Payments
- Add Existing License, Permit or Registration to your Account

License Information [Show Details](#)
License Number: **12345**
License Type: **Residential and Electrical Permit**
[Show CE](#)

Option #2

If you are directed to the Quick Start Menu

The screenshot shows the user interface for the Department of Commerce & Insurance. The user is logged in as Whaley, Kimberly. The Quick Start Menu is displayed, with the following options:

- Manage your License, Permit or Registration information
 - Residential and Electrical Permit [REDACTED] <Choose Application> [v] **Select**
- Additional Activities
 - Make Online Payments **Select**
 - Make Offline Payments **Select**
 - Add Existing License, Permit or Registration to your Account – **Such As Renewal** **Select**

On the right side, the License Information panel shows:

- License Number: [REDACTED]
- License Type: Residential and Electrical Permit
- Show CE
- Show Details

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From the Quick Start Menu click “Select” beside “Add Existing License, Permit, or Registration to your Account”.

The screenshot shows the user interface for the Department of Commerce & Insurance. The user is logged in as Green, Jennifer. The Quick Start Menu is displayed, with the following options:

- Apply for a New Type of License, Permit or Registration -- NOT FOR RENEWAL
 - What are you applying for?
 - <Choose Board> [v]
 - <Choose Application> [v] **Select**
- Additional Activities
 - Add Existing License, Permit or Registration to your Account **Select**

On the right side, the License Information panel shows:

- No License Information Available

From the drop-down options, select “Permits – Electrical and Residential”

Select the Board - Permits – Electrical and Residential

Department of Commerce & Insurance

Logged in as Green, Jennifer

[Update Profile](#) | [Logoff](#) | [Contact Us](#)

Step 1: Ever held a license before with TNCI?

Step 1
Which board manages your license type? Selecting

* TNCI Board: Permits – Electrical and Residential [How do I know?](#)

* License Type: <Select One> [How do I know?](#)

[Next](#) [Cancel](#)

Select the type of permit that you have purchased from the drop-down box.

Click Next

Department of Commerce & Insurance

Logged in as Green, Jennifer

[Update Profile](#) | [Logoff](#) | [Contact Us](#)

Step 1: Ever held a license before with TNCI?

Step 2: Provide Identifying Information

Welcome to TNCI OnlineQuickStart

What kind of a license did you hold, or did you apply for the past?

Step 1
Which board manages your license type? Selecting from this list narrows the available License Type drop-down list.

* TNCI Board: Permits – Electrical and Residential [How do I know?](#)

* License Type: Electrical Permit [How do I know?](#)

[Next](#) [Cancel](#)

15. Iron Data



ELECTRICAL PERMIT

Permit #: 3670100 Entity: [REDACTED]
Electrical Provider: 1416-JELLICO ELECTRIC SYSTEM Zip Code: [REDACTED]
County: 47013-Campbell

Tenn. Comp. R & Regs. 0780-02-01-.05(8) A copy of the permit shall be placed in the service equipment enclosure as soon as such enclosure is installed.

Expiration Date: January 15, 2022
Issue Date: January 16, 2020

Permit Type: Single Family

Permit Owner: [REDACTED] Electric

Permit Owner Phone Number: [REDACTED]

Contractor Name:

Contractor Phone: [REDACTED]

Enter the following from the information provided on your permit:

Make sure all digits are entered exactly as they appear

- License Number is your (permit number)
- Indiv Org Number (entity number)
- Zip Code

Click on the reCAPTCHA "I'm not a robot"

Complete the required reCAPTCHA challenge

Click Next

Department of Commerce & Insurance

Logged in as **Whaley, Kimberly**
[Update Profile](#) | [Logoff](#) | [Contact Us](#)


Step1: Have You Done Business with TNDCl? Step2: Provide Identifying Information

Help us to find your records

Step 2
Please provide your credentials
• Required Information

License Type: [REDACTED]
• License Number: [REDACTED]
• Indiv/Org Number ("entity" number): [REDACTED]
• Zip Code: [REDACTED]

Security Measures (This helps to prevent automated registrations.)
• Please respond to the Captcha requirements and wait for green checkbox.

I'm not a robot 
reCAPTCHA Privacy - Terms

[Next](#) [Cancel](#)

Confirm the information

Click Next

The screenshot shows a web interface for the TN Department of Commerce & Insurance. The user is logged in as Kimberly Whaley. The page displays a confirmation step for license information. It includes fields for 'Indiv / Org Number', 'Name', 'License Type', and 'License Number'. A yellow highlighted area contains two radio button options: 'I confirm this is my information (read waiver information)' (selected) and 'No this is not my License information'. 'Next' and 'Cancel' buttons are at the bottom right. The footer shows '© 2015. Iron Data'.

You will then be directed back to the Quick Start Menu

The screenshot shows the 'Quick Start Menu' in the TN Department of Commerce & Insurance system. The user is logged in as Kimberly Whaley. The menu includes options like 'Manage your License, Permit or Registration information', 'Additional Activities', and 'Add Existing License, Permit or Registration to your Account - Such As Renewal'. A 'License Information' pop-up is visible, showing 'License Number: [redacted]' and 'License Type: Residential and Electrical Permit', with a 'Show CE' button. The footer shows '© 2015. Iron Data'.

Click the drop-down to request inspections, purchase additional services, or purchase re-inspections

The screenshot displays the user interface for the Department of Commerce & Insurance. At the top left is the department logo. The top right shows the user is logged in as "Whaley, Kimberly" with links for "Update Profile", "Logoff", and "Contact Us".

The main content area is titled "Quick Start Menu" and includes the instruction: "To start choose an option and you will return to this Quick Start menu after you have finished." There are four main menu items:

- Manage your License, Permit or Registration information**
 - Residential and Electrical Permit [REDACTED] **Select**
- Additional Activities**
 - Make Online Payments **Select**
 - Make Offline Payments **Select**
 - Add Existing License, Permit or Registration to your Account **Select**

A dropdown menu is open for the "Residential and Electrical Permit" option, listing the following choices:

- <Choose Application>
- Request Inspection
- Print Permit
- Purchase Add Services - Residential
- Purchase Add Services - THDA
- Purchase Re-Inspection Services
- Purchase Add Services - Standard Elec
- Purchase Add Services NSE Proposal
- Non-Standard Electrical Proposal
- Residential - Consultation
- Residential - Manufactured
- Residential - Modular
- Residential - Single Family
- Residential - Townhouse
- Residential - Two Family
- Residential - THDA Rehab
- Standard Electrical

On the right side, the "License Information" section shows:

- License Number: [REDACTED]
- License Type: **Residential and Electrical Permit**
- Show Details button
- Show CE button